# AromaPro™

BISSELL®

WE MEAN CLEAN

## USER'S GUIDE

**8910 SERIES 220-240V**


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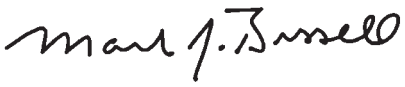
## Thanks for buying a BISSELL AromaPro™

We're glad you purchased a BISSELL AromaPro heated formula deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your AromaPro is well made, and we back it with a limited two-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your AromaPro.

Thanks again, from all of us at BISSELL.



**Mark J. Bissell**
**President and Chief Executive Officer**



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# IMPORTANT SAFETY INSTRUCTIONS

**When using an electrical appliance, basic precautions should be observed, including the following:**

## READ ALL INSTRUCTIONS BEFORE USING YOUR UPRIGHT DEEP CLEANER.

Always connect to a properly Earthed outlet. Unplug from outlet when not in use and before conducting maintenance or troubleshooting.

## ⚠ WARNING: To reduce the risk of fire, electric shock, or injury:

- Use indoors only
- Do not immerse
- Use only on surfaces moistened by cleaning process
- Do not leave machine when it is plugged in
- Do not service machine when it is plugged in
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard
- Do not use machine if it has been dropped, damaged, left outdoors or dropped into water
- Do not expose to rain, store indoors
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces
- Do not carry the appliance while in use
- Do not unplug by pulling on cord; unplug by grasping plug not the cord
- Do not handle plug or appliance with wet hands
- Do not put any object into appliance openings, use with blocked opening or restrict air flow
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts
- Do not pick up hot or burning objects
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapours
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours
- Remove plug from electrical outlet before cleaning or maintaining the appliance
- Not intended for use by young children or infirm persons without supervision
- Young children should be supervised to ensure that they do not play with the appliance
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.)
- Do not modify the Earthed plug
- Do not allow to be used as a toy
- Do not use for any purpose other than described in this User's Guide
- Use only manufacturer's recommended attachments
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage
- Keep openings free of dust, lint, hair, etc.
- Keep appliance on a level surface
- Turn off all controls before unplugging
- Be extra careful when cleaning stairs
- Pay close attention when working around children

## SAVE THESE INSTRUCTIONS.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

## ⚠ WARNING:

This appliance must be Earthed.

**IMPORTANT** FOR OPERATION ON A 220-240 VOLT A.C. 50/60 Hz POWER SUPPLY ONLY.

If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. Spares may be obtained from your BISSELL supplier. If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a 13 amp socket.



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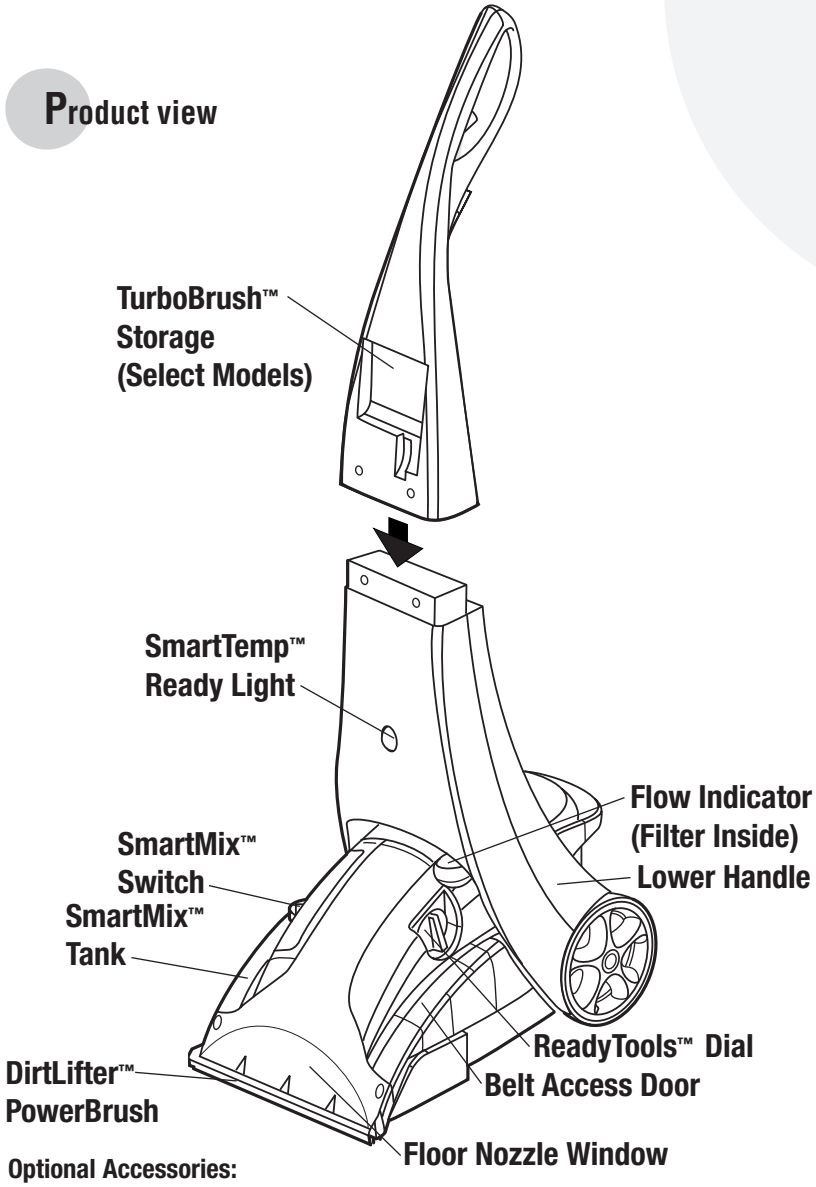
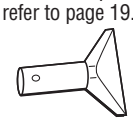
## Product view

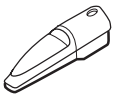


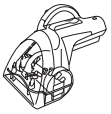

**Optional Accessories:**

These items are available for purchase with your model. To order replacement parts or additional tools or formulas, please refer to page 19.

3" Tough Stain Brush


4" Upholstery Tool


PreTreat Wand


TurboBrush™

Hard Floor Attachment

Spraying Crevice Tool



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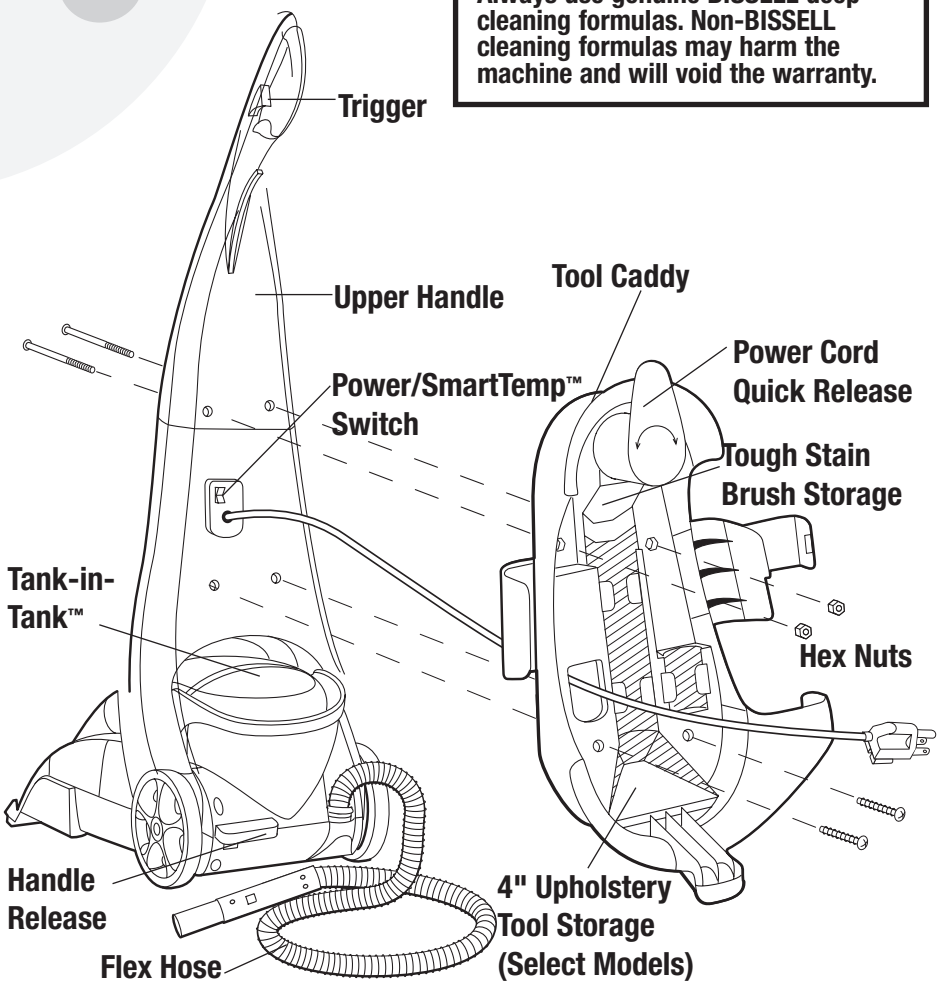
## Product view

**Keep plenty of genuine BISSELL deep cleaning formulas on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning formulas may harm the machine and will void the warranty.**




**BISSELL Formulas:**

1.42 L Fibre Cleansing Formula™ with Scotchgard™ protector

1.42 L Multi- Allergen Removal™ Formula™ with Scotchgard™ protector

1.42 L Pet Odor and Soil Removal™ Formula with Scotchgard™ protector

1.42 L Natural Orange Extract Formula with Scotchgard™ protector

1.42 L Lavender Essence Formula with Scotchgard™ protector

32 oz. Hard Floor Solutions™ Formula



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## How to use this guide

**This user's guide has been designed to help you get the utmost satisfaction from your BISSELL AromaPro. You'll find assembly and operating instructions, safety precautions, as well as maintenance and troubleshooting instructions. Please read this user's guide thoroughly before assembling your deep cleaner.**

**Pay particular attention to the product diagram, assembly instructions, and part names. Locate and organize all parts before assembly. Familiarize yourself with the parts and where they go. Following this user's guide will greatly enhance your ability to get the most performance from your BISSELL AromaPro for many years.**

## Assembly

Your AromaPro comes in three, easy to assemble components:

Upper Handle
Lower Handle
Tool Caddy

The only thing you will need to assemble your cleaner is a Phillips head ⊗ screwdriver.

**Refer to Assembly Diagram on page 5**

1. Slide upper handle onto lower handle.
2. Feed bundled power cord through tool caddy from caddy's flat side.
3. Align upper handle holes and tool caddy holes.
4. Place hex nut into back of tool caddy and hold in place. Insert bolt from front to back, turning into the hex nut until snug. Do not over tighten. Repeat for the second bolt and hex nut.
5. Insert 2 screws into lower 2 holes. Turn until snug.
6. Snap tools into storage on the tool caddy.
7. Wrap power cord and flex hose as shown in figure 7.

AromaPro assembly is now complete.

## Special features

**Your BISSELL AromaPro deep cleaner is a home cleaning system that automatically mixes hand hot tap water with BISSELL deep cleaning formulas and heats the solution as it is applied to the carpet. The combination of heated solution, rotating brushes and powerful suction provide a safe and effective method of cleaning.**

**⚠ WARNING:**
**Do not plug in your cleaner until you have completely assembled it per the following instructions and are familiar with all instructions and operating procedures.**

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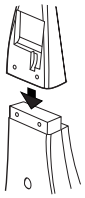

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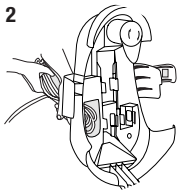

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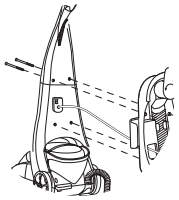

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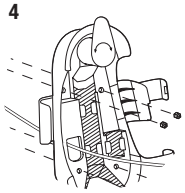

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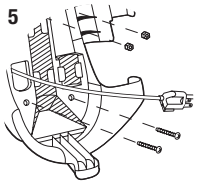

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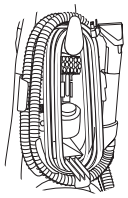

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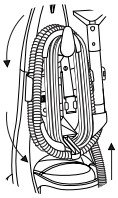



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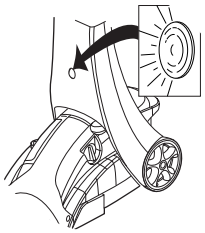
# Special features

## SmartTemp™

**The BISSELL ProHeat models all feature a patented built-in heater which will heat hand hot tap water you put in up to 25° degrees hotter to safely optimize cleaning effectiveness. The heater will never allow the temperature to exceed 180°. The power switch, which is located on the back of the machine, controls the power to the machine and the heater.**

SmartTemp Ready Light



## DirtLifter™ PowerBrush

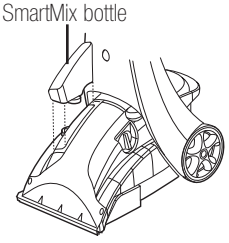
**The DirtLifter PowerBrush is designed to enhance cleaning performance. The bristle pattern safely lifts out the deep down dirt while gently grooming carpet fibres. The floating suspension self-adjusts to all carpet heights. When the power is ON ( I ) and the machine is in the upright position, your carpet is protected because the brushes are lifted up off the carpet.**

## SmartMix™

**The SmartMix feature automatically mixes hand hot tap water with the BISSELL deep cleaning formula. Simply choose one of the 3 settings (Heavy Traffic, Normal, or Water Rinse) and the AromaPro will adjust the right amount of cleaning formula to mix with the heated water to fit your cleaning need.**

**Having a separate formula tank from the water tank allows no waste of formula. Because the water and formula are stored separately, they are not mixed until you are ready to clean. When your cleaning job is finished, the formula can be stored ready to use in your machine for the next time!**

SmartMix bottle



## Scotchgard™ Protector

**Carpet protection applied at the mill typically wears down over time from heavy foot traffic and everyday cleaning, including deep cleaning. To help restore this important protection, only BISSELL offers deep cleaning formulas with Scotchgard protector. This offers extra protection against dirt and tough stains to keep your carpets looking good longer.**

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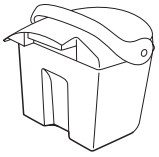
# Special features

## Tank-in-Tank™

**Our Tank-in-Tank system is designed with a heavy duty bladder inside for clean water. As you clean, the clean water in the bladder will empty and mix with the cleaning formula. Dirty water pulled out of your carpets will collect around the outside of the bladder so that clean and dirty water are always kept separate. This allows you to maximize tank space, yet only carry one tank to and from the sink for emptying and filling.**



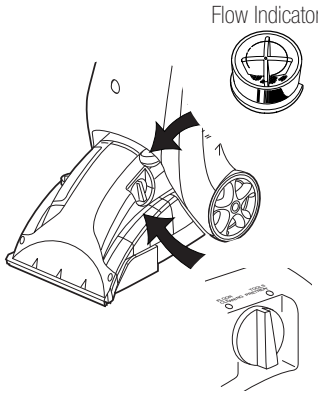
## ReadyTools Dial

**This provides either floor cleaning or above the floor cleaning with the flip of a switch. If choosing above floor cleaning for upholstery, stairs, or along the baseboards, choose the attachment appropriate for the job. Attach tool to the hose, and you are ready to go!**

## Flow Indicator

**This is located on the machine base. It spins when the trigger is pressed to indicate that the machine is applying cleaning solution to the carpet and will stop spinning when the SmartMix tank or bladder needs to be refilled, or when the trigger is released.**

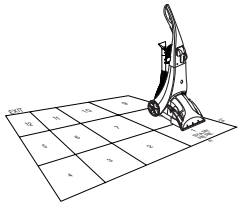
**Note: Flow indicator does not spin when spraying through the attachment hose.**




# Operation

## Before you clean

1. Plan activities to give your carpet time to dry.
2. Move furniture to another area if cleaning an entire room (optional).
3. Thoroughly vacuum area with a dry vacuum cleaner before deep cleaning.
4. Plan your cleaning route to leave an exit path. It is best to begin cleaning in the corner farthest from your exit.



**ATTENTION:**
**Some Berber carpets have a tendency to fuzz with wear. Repeated strokes in the same area with an ordinary vacuum or deep cleaner may aggravate this condition.**



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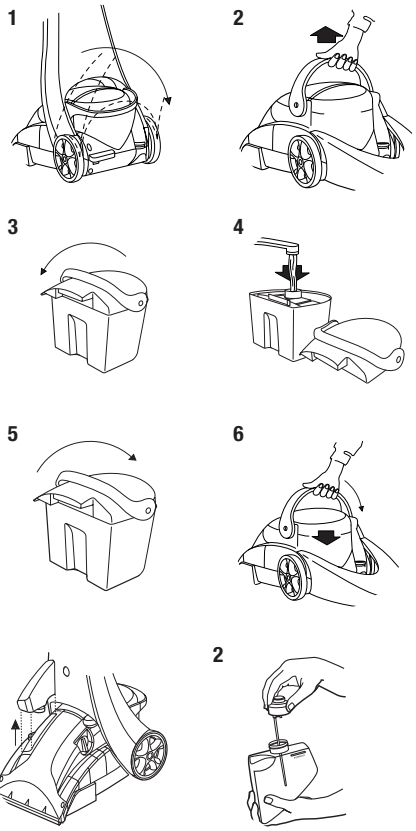
# Operation

## Fill the water tank

1. Release the handle and lay the machine handle back to access the tank.
2. Remove the tank from the base of the machine by lifting the tank carry handle.
3. Carry like a bucket to the sink. Rotate the handle forward to unlatch the lid. Lift off and set the lid aside.
4. Fill up the bladder with clean hand hot tap water.
   ***Do not boil or microwave water as it can destroy the bladder.**
5. Replace the top of the tank by matching the lid and tank edges. Handle must be in the forward position in order to replace lid. Rotate the handle to the carrying position to latch the lid.
   **Note: Remember to secure the lid and test to make sure it is secure before picking up the tank.**
6. Place tank into machine base, seating firmly in place. Rotate tank handle back into latched position. Bring machine handle back into upright position.




## Fill the SmartMix/formula tank

1. Lift the formula tank up and out of the machine base.
2. To fill the formula tank, first unscrew the cap and insert. Always use genuine BISSELL formulas to maximize cleaning and for the safety of your machine. Fill formula up to the line and replace the cap and insert. Place formula tank back into the base of machine, making sure it is seated securely.
   **Note: If bottle leaks, check for proper positioning of red grommet and straw.**




**⚠ WARNING:**
**To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formulas intended for use with the deep cleaner.**

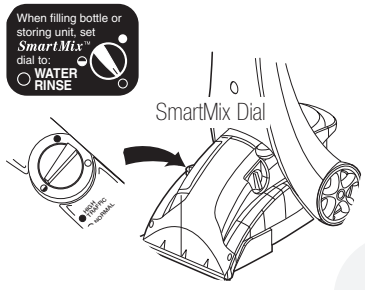
## Choose the SmartMix setting

**Simply choose one of the 3 settings**

- **Heavy Traffic**
- **Normal**
- **Water Rinse**

**and the AromaPro will adjust the right amount of cleaning formula to mix with the heated water to fit your cleaning need.**

**Note: When your cleaning job is finished, the formula can be stored ready to use in your machine for the next time!**



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# Operation

## Set ready tools dial

**Set ReadyTools dial to floor cleaning.**

## Power switch

1. Plug into a proper outlet and turn the power switch to the **ON ( I )** position. The switch is found on the back of the handle. Allow 1 minute for the built-in heater to warm-up before cleaning. The AromaPro will be fully warmed and will provide optimal performance after a minute of continuous heated cleaning.

2. The SmartTemp ready light indicates when the heater is **ON ( I )**.
   **Note: SmartTemp heats the cleaning solution for carpet and hard floor application only. It does not heat solution sprayed through the accessory tools.**

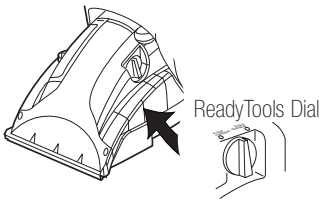
## Cleaning strokes

1. While pressing the trigger, make one slow forward wet pass and another one back. Let the built-in heater, formula, and DirtLifter PowerBrush do the work for you. **Caution: Do not overwet.** Take care not to run over loose objects, edges of area rugs, or the cord. Stalling brush may result in premature belt failure.

2. Release the trigger and make one slow forward and backward pass over the same area to remove any residual dirty water, and aid in drying. Repeat cleaning passes until solution being pulled up appears clean. Continue passes without pressing the trigger until you can't see any more water being pulled up.

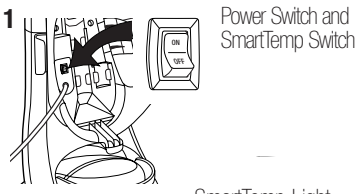
   **NOTE: Both the SmartMix tank and the clean water tank must have liquid in them in order for the machine to spray. If one tank is empty the machine will not apply cleaning formula or water.**

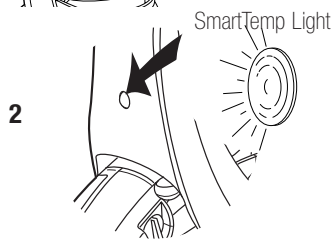
3. After cleaning, you may want to turn the SmartMix dial to water rinse to give your carpeting a final water only rinse. This will ensure thorough removal of embedded dirt loosened by the deep cleaning formula. BISSELL deep cleaning formulas contain an anti-resoiling agent that helps your carpets repel dirt and keeps them looking good longer.




*Tip:*

Deep cleaning stairs and heavy traffic areas on a regular basis can prolong carpet life.



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# Operation

## Empty the tank

1. Remove the water tank from the base using the tank carry handle. Carry the tank like a bucket to a utility sink or outside where you will dispose of the collection water. Remove the top of the tank by rotating the handle forward to unlatch lid and lifting lid off tank.

2. Empty collection water from bottom of tank.

   **NOTE: You may notice hair & debris deposits on the carpet or in the tank that were loosened by the cleaning action (especially with newer carpets that have never been deep cleaned before). This debris should be picked up and thrown away.**

3. After each use, remove and rinse the lint screen located on the tank lid.

4. Refill the water tank by referencing “Fill the water tank” on page 9. Remember to secure the top of the tank by rotating the handle and test to make sure it is secure before picking up.

5. Return water tank to the machine.

   **NOTE: Always check the level of cleaning formula in the SmartMix tank at the same time, and refill as needed**

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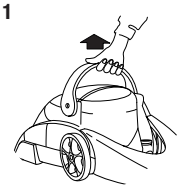

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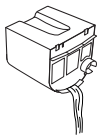

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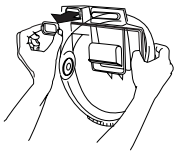

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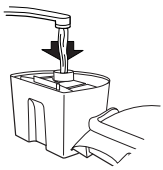

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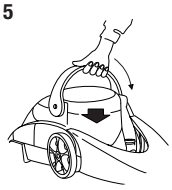

## Rinse (optional)

**Rinsing is an optional step that can be done during the cleaning process by switching to the water rinse setting, or it can be done after the carpeted area has been cleaned.**

1. Simply choose the water rinse setting on the SmartMix dial, and follow the same path as you did for cleaning, taking care to do a forward (wet) stroke by depressing the trigger, a backward (wet) stroke, and a forward and backward (dry) stroke, releasing the trigger. Continue this until the water you see coming up the nozzle is clear.

1

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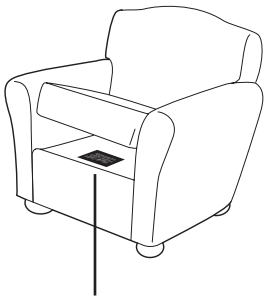
# Operation

## Cleaning with attachments

**Your AromaPro machine comes equipped with a hose and at least one attachment for cleaning stairs, upholstery, and more.**

1. **Important!** If using to clean upholstery, check upholstery tags for cleaning instructions.
   - **A.** Check manufacturer's tag before cleaning. "W" or "WS" on the tag means you can use your AromaPro. If the tag is coded with an "X" or an "S" (with a diagonal stripe through it), or says "Dry Clean Only", do not proceed with any deep cleaning machine. Do not use on velvet, silk, 100% cotton upholstery, vinyl or leather. If manufacturer's tag is missing or not coded, check with your furniture dealer or manufacturer.
   - **B.** Check for colourfastness in an inconspicuous place.
   - **C.** If possible, check upholstery stuffing. Coloured stuffing may bleed through fabric when wet.
   - **D.** Plan activities to allow upholstery time to dry.
   - **E.** Vacuum thoroughly to pick up loose debris and pet hair. Use a vacuum with a brush attachment and a crevice tool to clean in fabric folds.
2. Follow the instructions on page 9 for filling the water tank and the formula tank.
3. Set ready tools dial to the tools setting. This will allow spray and divert the suction to the hose.

   ***SmartTemp heats the cleaning solution for carpet and hard floor application only. It does not heat solution sprayed through the accessory tools.**
4. Set SmartMix dial to normal.
5. Attach the cleaning tool to the end of the hose.
6. Plug in and turn on the power switch.



Manufacturer's tag

**⚠WARNING:**
**To reduce the risk of injury, be extra careful when cleaning stairs. Make sure machine is secure and level.**



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# Operation

## Cleaning with attachments

7. Clean by pressing the trigger to spray solution onto the area to be cleaned. Slowly move the tool back and forth over the soiled surface. Release the trigger to suction soiled water. Continue to clean in the area, working in small sections, until no more dirt can be removed. Rinse (optional) and suction as needed. **Caution: Do no overwet.**
8. When cleaning is complete, remove and rinse tools in clean, running water.
9. Coil hose around the tool caddy.
10. Empty water tank and rinse out, following the instructions on page 11.
11. Return ready tools dial to floor cleaning.

## Cleaning fluid section

**Keep plenty of genuine BISSELL deep cleaning formulas on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas.**

**⚠ WARNING:**
**To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL deep cleaning formula intended for use with the deep cleaner. Non-BISSELL cleaning formula may harm the machine and void the warranty.**

1.42 L
Fiber Cleansing Formula™ with Scotchgard™ protector
**item # 710E**

1.42 L
Multi-Allergen Removal™ Formula with Scotchgard™ protector
**item # 720E**

1.42 L
Pet Odor and Soil Removal™ Formula with Scotchgard™ protector
**item # 730E**

1.42 L
Natural Orange Extract Formula™ with Scotchgard™ protector
**item # 740E**

1.42 L
Lavender Essence Formula™ with Scotchgard™ protector
**item # 750E**



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# Operation

## Stain removal

**Do Not Delay! Attending to an accident soon after it occurs ensures the chances for full removal. Leaving it for an extended period of time may cause it to set and become permanent.**

1. Blot up liquids with an absorbent cloth or paper towels. White materials are recommended because certain dyes may bleed and make the stain worse.
2. Gently scrape up any semi-solids with a spoon or spatula. Do not use a knife or other utensil with sharp edges because it could damage the carpet or upholstery.
3. If the area has dried, remove the remaining semi-solids and residue with a sweeper or vacuum.
4. Use your BISSELL deep cleaner as a precleaner. With one of the tools attached to the flex hose, set the ReadyTools dial to Tools and the SmartMix dial to Heavy Traffic. Spray the area with cleaning solution and allow the BISSELL deep cleaning formula to penetrate for 3-5 minutes.
5. Once the precleaning is complete, use the attached tool to gently scrub the stain with back and forth strokes.
6. Allow to dry. Some difficult stains may require a second treatment.

## Hard floor cleaning

**Your AromaPro model may have come with a hard floor attachment and Hard Floor Solutions formula. If not, these products are available for purchase by contacting the BISSELL Consumer Services department by phone or on the website. The hard floor tool provides effective cleaning for linoleum, vinyl, and tile floors.**
**Caution: Do not use on unsealed hardwood floors.**

1. Vacuum or sweep thoroughly to pick up any loose debris and pet hair.
2. Move any furniture, if needed.
3. Empty any carpet cleaning formula back into the BISSELL bottle if stored in the formula tank. Fill formula tank with BISSELL Hard Floor Solutions, available at many retailers, or contact BISSELL Consumer Services.

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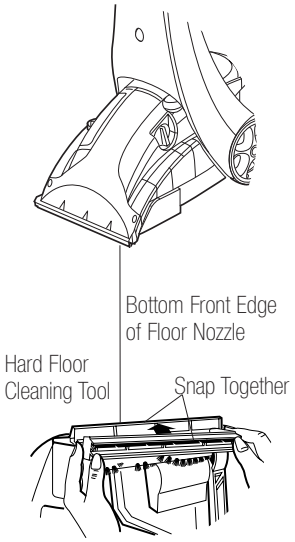
# Operation

## Hard floor cleaning (Continued)

4. Fill the water tank with hand hot tap water and set aside.
5. Attach the hard floor tool onto the floor nozzle with the long tab to the right side of the floor nozzle. First attach left side (short tab) catching tab over nozzle edge. Gently bend long tab (right side) outward to easily snap over edge of clear nozzle on left.
6. Set the ReadyTools dial to Floor Cleaning.
7. Set the SmartMix dial to Normal.
8. Plug into an outlet and turn the power switch ON **( I )**.
9. Slowly move the machine forward and back over bare floor surface one time while pressing trigger. **Caution: Do not overwet.**
10. Repeat the motion without pressing the trigger. This allows the bare floor tool to squeegee and suction up the dirty water.
11. Allow approximately 30 minutes for floors to dry.
12. Remove hard floor tool and rinse and dry before storing.
13. If any formula remains in the formula tank, pour it back into the Hard Floor Solutions bottle for use the next time.
14. Rinse out the formula tank.



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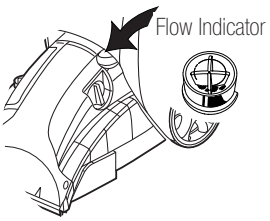
# Maintenance and care

## Machine storage

**Once your cleaning is complete, make sure the water tank is emptied and rinsed out. Put the unit away in a closet or basement for the next use. The SmartMix tank can remain filled and ready to go (store with machine set to water rinse setting), or it can simply be emptied back into the formula bottle if that is more convenient.**

**Note: Store cleaner in a protected, dry area. Since this product uses water, it must not be stored where there is a danger of freezing. Freezing will damage internal components and void the warranty.**

## Machine care




**For best results, a few simple steps can assure your machine is well maintained after your cleaning is complete.**

1. Turn the power switch **OFF ( O )**. Unplug the machine and wrap the power cord.
2. After emptying the water tank, rinse it out at a faucet with running hand hot tap water, taking care to clean underneath the heavy duty bladder, and all around it. Clean out lint trap. Replace the water tank on the machine.

4

4. Clean out the flow indicator filter each time it is used to ensure best cleaning performance. Unscrew the flow indicator cap, lift out the red rotor and white filter. Rinse all three parts with water. Replace the filter and rotor. Replace the flow indicator cap. Turn until snug, do not over-tighten.
5. Any loose hair or debris can be pulled from the brush roll if desired and thrown away.
6. Wipe the machine's exterior with a soft cloth.
7. After carpet is dry, vacuum again to remove hair and fuzz.

**⚠WARNING:**
**To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.**

# Troubleshooting

### SmartTemp ready light does not illuminate.

**Possible Causes**

1. The power switch is not turned ON **( I )**.

**Remedies**

1. Turn ON **( I )** the power switch.

### Reduced spray or no spray.

**Possible Cause**

1. Bladder may be empty.
2. SmartMix tank may be empty.

**Remedies**

1. Refill bladder with hand hot tap water.
2. Fill with BISSELL deep cleaning formula for cleaning. Fill with water if rinsing.



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# Troubleshooting

### Reduced spray or no spray (continued).

**Possible Cause**

**3.** The filter may be clogged.

**4.** Tanks may not be seated properly.

**5.** Pump may have lost prime.

**6.** The pump belt may be broken.

**Remedies**

**3.** Clean out flow indicator filter, page 16.

**4.** Turn power OFF **(0)**; remove & reseat tanks.

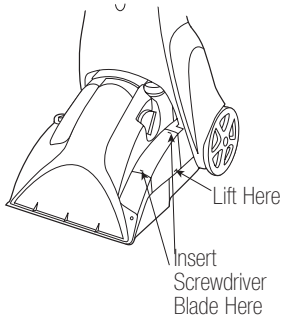
**5.** Turn power OFF **(0)**; after 1 minute turn ON and press trigger.

**6.** Turn on the machine and check to see that the DirtLifter PowerBrush turns. If it does not, refer to #1 below.

### DirtLifter PowerBrush does not turn.

**Possible Cause**

1. The brush belt or pump belt is off or broken.




**Remedies**

1. Turn the machine **OFF (0)** and unplug from the outlet. To check if the brush belt or pump belt has broken, you will need a flat head screwdriver. Insert the blade end into the lower slot of the belt access door to release the lower snap. If necessary, insert the blade end into the upper slot to release the upper snap. Examine the belt for breakage. If broken, please refer to Replacement Parts on page 19 before calling BISSELL Consumer Services. Complete installation instructions will accompany the replacement belt.

### Cleaner not picking up solution.

**Possible Causes**

1. ReadyTools dial may be on the wrong setting for the cleaning job.
2. Nozzle window may not be properly attached.

**3.** Tank-in-tank lid is not properly installed.

**4.** Tank-in-tank is not properly seated.

**5.** Poor tool position. (Hand held attachments only).

**Remedies**

1. Set ReadyTools dial to either Floor Cleaning or Tools.
2. Press down firmly on the black oval gasket at the top window to make sure the two tabs on the back of the nozzle window are snapped into the mating slots in the main housing.

**3.** Re-install lid; refer to page 9.

**4.** Tank-in-tank must be firmly seated to function; remove and reseat tank-in-tank.

**5.** Adjust angle; apply more downward pressure.



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## Troubleshooting

**Cleaner not picking up solution (continued).**

| Possible Causes | Remedies |
|---|---|
| **6.** Tank-in-tank has picked up maximum dirty water. | **6.** Empty tank-in-tank, refer to page 11. |

**Other maintenance or service not included above should be performed by an authorized service representative.**

# Thank you for selecting a BISSELL product.

# Please do not return this product to the store

## BISSELL Consumer Services

## If your BISSELL product should require service:

In the UK, Australia, or New Zealand, call BISSELL Consumer Services at the numbers below and we will give you the location of a BISSELL Authorized Service Center in your area. For all other countries, contact your local in country distributor for questions, service, or repair.

If you have questions about your warranty or need replacement parts please contact the numbers below.

**For UK inquiries:**

Monday - Thursday 9 am — 5 pm
Friday 9 am — 4 pm

**BISSELL Homecare (Overseas) Inc.**
The Boat Yard
105 Straight Road
Old Windsor
Berkshire, SL4 2SE
United Kingdom
Telephone: 0870-225-0109

**For Australian inquiries:**

24 hours a day 7 days a week

**E.D. Oates Pty Ltd**
76 - 82 Newlands Road
Reservoir VIC 3073
Australia
Telephone: 1-800-811-183

**For New Zealand inquiries:**

Monday - Friday 9 am — 5 pm

**Parex Appliances**
103 Central Park Drive
Henderson
Auckland
New Zealand
Telephone: 0800-247-735

**For all other inquiries:**

Monday - Friday 8 am — 4 pm

**BISSELL Homecare, Inc.**
PO Box 1888
Grand Rapids, MI 49501 USA
Telephone: 01-616-453-4451
Fax: 01-616-453-1383

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of unit available.

Please record your Model Number: _____

Please record your Purchase Date: _____

**Note: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See Warranty on page 20 for details.**

Please do not return this product to the store.



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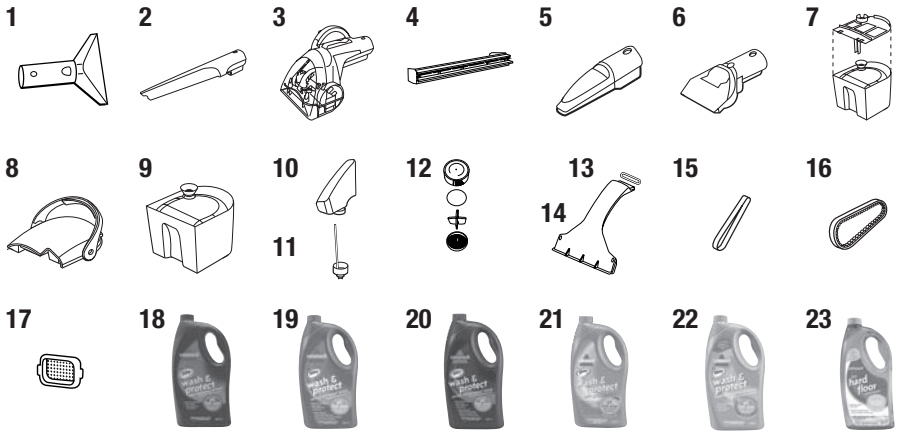
# Replacement parts - BISSELL AromaPro

**Below a list of common replacement parts*. While not all of these parts may have come with your specific machine, all are available to you for purchase, if desired.**

| Item | Part No. | Part Name |
|---|---|---|
| 1 | 210-9201 | 4" Small Area Tool |
| 2 | 203-6655 | Spraying Crevice Tool |
| 3 | 203-6652 | TurboBrush™ |
| 4 | 214-9131 | Bare Floor Tool |
| 5 | 214-9142 | PreTreat Wand |
| 6 | 215-9155 | Tough Stain Brush |
| 7 | 015-9043 | Tank Assembly Complete (Includes lid assembly) |
| 8 | 015-4439 | Tank Lid Assembly |
| 9 | 015-9041 | Tank Bottom |
| 10 | 210-1785 | SmartMix™ Tank (Includes Cap) |
| 11 | 210-1795 | SmartMix™ Cap Assembly |
| 12 | 555-6503 | Flow Indicator Cap Assembly |
| 13 | 214-9871 | Floor Nozzle Window and Gasket |
| 14 | 210-4052 | Window Gasket |
| 15 | 215-0628 | Replacement Pump Belt (With Instructions) |
| 16 | 015-0621 | Replacement Belt Brush (With Instructions) |
| 17 | 213-3501 | Lint Screen |
| 18 | 710E | 1.42 L Fiber Cleansing Formula™ with Scotchgard™ protector |
| 19 | 720E | 1.42 L Multi-Allergen Removal™ Formula with Scotchgard™ protector |
| 20 | 730E | 1.42 L Pet Odor and Soil Removal™ Formula with Scotchgard™ protector |
| 21 | 740E | 1.42 L Natural Orange Extract Formula™ with Scotchgard™ Protector |
| 22 | 750E | 1.42 L Lavender Essence Formula™ with Scotchgard™ protector |
| 23 | 0484 | 32 oz. Hard Floor Solutions™ |

***Not all parts are included with every model.**



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## Warranty - BISSELL AromaPro

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by telephone, or regular post as described below, or contact your local in country distributor.

## Limited Two Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL Homecare, Inc., will replace (with new or remanufactured components), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part do to manufacturers defect.

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, or use not in accordance with the User's Guide is not covered.

**For UK inquiries:**

Monday - Thursday 9 am — 5 pm
Friday 9 am — 4 pm

**BISSELL Homecare (Overseas) Inc.**
The Boat Yard
105 Straight Road
Old Windsor
Berkshire, SL4 2SE
United Kingdom
Telephone: 0870-225-0109

**For Australian inquiries:**

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Auckland
New Zealand
Telephone: 0800-247-735

**For all other inquiries:**

Monday - Friday 8 am — 4 pm

**BISSELL Homecare, Inc.**
PO Box 1888
Grand Rapids, MI 49501 USA
Telephone: 01-616-453-4451
Fax: 01-616-453-1383

**BISSELL HOMECARE INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.**

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**

**THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.**

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www.bissell.com



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